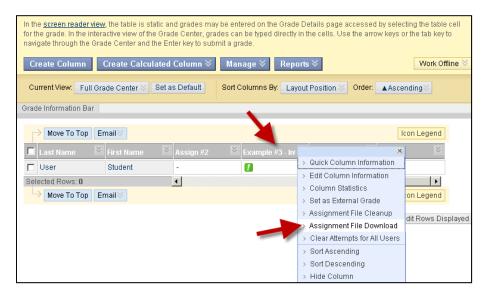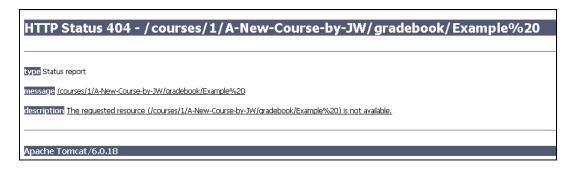# Use of # Character in Blackboard Items

The # character when used as part of the label to identify an item such as an assignment or test has proven to be problematic in Blackboard. Additionally, the # character used within the **filename** of an attached file can also be susceptible to problems; especially when downloading a batch of grades from the Grade Center.

This following scenario represents a sample activity of downloading grades for a Grade Center item… in this case an item named with the **#** character.
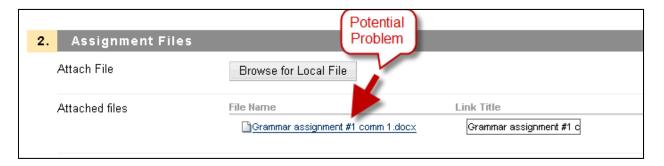

The following is the error message for this event. (The solution is to rename the item without the # character and it will download successfully.)

The following is a screen shot of an assignment file named with the # character as part of the name. If there is a problem with using this file it should deleted from the Blackboard item, renamed, and reattached.

Whether the Blackboard item is the **name** of the item or the **filename** attached to that item; use of the # character should be avoided.