

## Winter 2024 New Intake International Students Frequently Asked Questions & Answers

### **REGISTRATION, VISAS AND DEFERRALS**

#### **Semester start date, Deferral and Withdrawals:**

The semester start date, Deferral and Withdrawal dates have been sent to you by email to your applicant email addresses. You can also access the information via [International Students – Northern College](#)

#### **Online Study VS In-Person Study:**

Please refer to the detailed information about the impact of online study (in or outside Canada) on your Post Graduate Work Permit (PGWP) eligibility via [Work in Canada after you graduate: Who can apply - Canada.ca](#)

Please note that the delivery format of each program in the College might be different and may require students to be on campus. Please reach out to your program coordinator after January 1<sup>st</sup>, 2024 for your course delivery format information if you have any questions.

#### **What do I need to do before I travel to Northern College?**

When your visa is approved, you must upload a copy of your visa to the OCAS IAS portal immediately to be registered. *A COR (Confirmation of Registration) letter is your enrolment letter to get through the Canadian Border* when you arrive in Canada. Only students who received the Confirmation of Registration (COR) letter are permitted to travel to Canada for their studies. Please be advised that:

- All college campuses will be closed during the upcoming holidays (December 22<sup>nd</sup>, 2023, to January 1<sup>st</sup>, 2024) and there will be no staff working during the holidays.
- There will be no COR letter issued during holidays.
- A COR letter will be sent to the “Applicant Email Address” of your OCAS IAS portal profile you created and submitted your application to Northern. If your agent created an email address for you and you do not have access to this email address yet, please contact your agents for access.
- All the college's important messages and documents are sent to you via your applicant email address.

**When can we get student ID and what is the process?**

Your Northern College Student ID and email address are provided in your Confirmation of Registration letter. New intake students will not get their college student ID card until they arrive at their campus and complete the required student ID production procedures.

**What is the difference between enrolment letter and Confirmation of Registration?**

Enrollment Letter is proof that you are officially enrolled at Northern College as an international student which is provided after day 10 of the semester. COR is Confirmation of Registration that has all of the information about your first semester courses, your payment details and your Northern College student portal access information.

**When is the deadline for Visa approval? My visa hasn't been approved yet, what do I do?**

For any winter 2024 new intake international students whose visa is pending, you can still start the winter semester study if you can obtain your visa approval and arrive at your campus by January 8<sup>th</sup>, 2024. Otherwise, please submit your deferral request ASAP for Fall 2024 via OCAS IAS portal. **There is no guarantee of a seat for late deferral requests.**

**Can Northern College assist students who are still waiting for their study permit approval from IRCC? Can you help with Visa deadline extensions?**

The college will not be able to assist international students in communicating with IRCC about their visa application. Per IRCC regulation, only authorized friends, family members, immigration representatives or any third party acting on behalf of the applicant in their application form are allowed to communicate with IRCC on behalf of the applicant about their visa application.

**Who can ask for deferral and What is the deferral procedure?**

Students who will not be able to study in the winter 2024 semester at Northern due to various factors such as visa denials or delays or personal matters can ask for deferral if they still want to study at Northern in the next available intake.

Students will have to submit their deferral request via OCAS IAS portal (where you submitted your application to us) before the deferral deadline. Once we approve your deferral request, a new offer letter for the new intake will be issued to you. The COR letter for the new intake will not be issued until the new intake semester registration starts. Please note that a deferral request sent to us only by email will not be processed if it is not submitted via the OCAS IAS portal.

## **ARRIVING, ORIENTATION, TIMETABLES, & STARTING THE SEMESTER**

### **Campus Operation Dates during Holidays:**

All campuses of the college will be closed for the winter holidays between December 23, 2023 and January 1st, 2024. All college staff will come back for work on January 2nd, 2024.

### **I need help when the college is closed, what do I do?**

Holiday Emergency Contact: 705-235-3211 ext. 2217

### **What is the Orientation Date for Winter 2024 Intake?**

Monday, January 8<sup>th</sup>, 2024 will be our Orientation day for Winter 2024 new intake students. It is mandatory for all new students. Please refer to the detailed information via [Orientation – Northern College](#)

### **What is the Winter 2024 Semester Start date?**

The first day of classes for Winter 2024 is Wednesday, January 10<sup>th</sup>, 2024.

### **Is there airport pickup service for students?**

Northern College does not provide airport pickup for newly arrived students, the College reimburses new intake students for a one-time cab ride from the airport to their accommodation. New intake international students who will study at our Kirkland Lake and Haileybury campuses can keep their one-time cab ride within the town (within Kirkland Lake or Haileybury) for reimbursement too when they just arrive. Students will have to present their original cab receipts to be reimbursed. Please contact [international@northern.on.ca](mailto:international@northern.on.ca) for more info or to submit a claim.

### **Daily Transportation in Town:**

Bus passes and monthly tickets from Timmins Transit are available NC bookstore. Northern College students can purchase bus passes with their Student ID or COR letter for a student discount. Please refer to the information via [Fares - City of Timmins](#)

Bus passes and monthly tickets for Temiskaming Transit could be purchased at 2 Cedar Ave, Temiskaming Shores, ON P0J 1P0. Please refer to the information via [Transit - City of Temiskaming Shores](#). Northern college students can also purchase bus passes and tickets on our Haileybury campus student service office after the holiday.

### **How do I get my Student ID Card?**

Students can apply for college student ID card starting January 2<sup>nd</sup> when the college reopens. Please refer to the detailed information on how to apply for your college student ID card via [Student Services – Northern College](#) webpage.

**PROGRAM INFORMATION, CLASS SCHEDULE, TIMETABLES, TRANSFERS****What classes am I taking in my program?**

The first-semester course information is included in your 'Confirmation of Registration (COR) letter. All the course-related teaching information such as class schedules, course outlines, etc. will be uploaded to the college student portal at the beginning of the semester by the faculty. Students can log in to the college student portal for the information.

Program course overviews for a specific program can also be found on the Northern College website [Post-Secondary Programs – Northern College](#).

**When and where are my classes? How do I get my timetable?**

Class schedules are available in your student portal account closer to the start of the semester and include the time and location information of your courses for the semester. Class schedules will be uploaded in the first week of January 2024. Students can access the student portal and check there regularly for updates.

**Can I change my program or campus?**

There will be **NO** transfer arrangement between any of Northern College Campuses to Northern's Private Partner College Pures College in Scarborough Toronto.

Students who want to transfer to Northern's Timmins, Kirkland Lake or Haileybury campuses, are encouraged to contact the advising department on their campuses for the information:

Timmins campus: [advisingtc@northern.on.ca](mailto:advisingtc@northern.on.ca)

Kirkland Lake campus: [advisingkl@northern.on.ca](mailto:advisingkl@northern.on.ca)

Haileybury Campus: [advisingserviceshl@northern.on.ca](mailto:advisingserviceshl@northern.on.ca)

**Can courses from other programs or institutions be transferred to Northern College?**

Information about Transfer Credits can be found at [Transfer Into Northern – External Transfers – Northern College](#) or by contacting [pathways@northern.on.ca](mailto:pathways@northern.on.ca).

## **RESIDENCE & ACCOMODATIONS**

### **What options are available for housing accommodations?**

**Residence:** We have residences on campus in Timmins and Haileybury.

For more information about the Timmins Residence, please contact [info@timminsresidence.ca](mailto:info@timminsresidence.ca); or call Tel: 705 235 6800 or 705-465-0658

You can also apply online on via [Timmins Campus Residence – Northern College](#)

For information of Haileybury Residence, please contact [info@northernresidence.ca](mailto:info@northernresidence.ca) or call 705 980 1301.

**Off-campus housing:** Please refer to the information via [Off-Campus Housing – Northern College](#)

Temporary stay for a few days or a week is available at [Regal Hotel](#) in Timmins at a discounted rate for students who have not yet found permanent accommodations.

### **What amenities are included in residence?**

At the Timmins Campus, each room has bed, desk, dresser and bathroom. There are common areas with shared kitchens and Laundry facilities to use. Across the street is a grocery store, bank, and other amenities.

At the Haileybury Campus, each room has a bed, desk, and dresser. There are common areas with shared kitchens, bathrooms and Laundry facilities to use. Bus stop is beside the residence building. main stop for all other amenities is in the New Liskeard which will be 7 km away from residence and a bus route is available.

### **Do I need to get an accommodation before arriving?**

Each student must secure accommodation before they arrive at the college, whether it is a temporary accommodation or long-term rental.

### **Is there any WhatsApp or Facebook group to connect with students and find roommates or help?**

We do have FB group for Northern College Timmins Campus:

<https://www.facebook.com/groups/1894405927496294>

#### **Housing Support:**

##### **Timmins**

Jasdeep Kaur

[studentresources@northern.on.ca](mailto:studentresources@northern.on.ca)

705-235-3211 ext. 2319

##### **Haileybury and Kirkland Lake**

Vaibhav Chopra

[src@northern.on.ca](mailto:src@northern.on.ca)

WhatsApp: +1 705 679 3109

##### **Christmas Holiday (December**

**23rd, 2023 to January 1st, 2024)**

**Emergency contact:**

**+1 705 235 3211 ext. 2217**

## **WORKING IN CANADA**

### **Can we work more than 20 hours per week as an international student in Canada?**

This is a complex question, which a simple answer cannot summarize. It depends on the fact that you will work on campus or off campus, the answer will be different. International students can not work part-time either on campus or off campus if their program has not started yet. Please refer to the general information on IRCC website [Work on campus - Canada.ca](https://www.canada.ca/en/immigration-refugee-citizenship/services/study-canada/work-on-campus-canada.html)

If you have specific immigration questions, please reach our international student advisors in your campuses **after January 1<sup>st</sup>, 2024**:

**Timmins campus:** Maureen Rintamak, RISIA, [rintamakim@northern.on.ca](mailto:rintamakim@northern.on.ca)

**Kirkland Lake Campus:** Monique Lafond, RISIA, [lafondm@northern.on.ca](mailto:lafondm@northern.on.ca)

**Haileybury Campus:** Aj Sam Mathews, RCIC, [mathewsa@northern.on.ca](mailto:mathewsa@northern.on.ca)

### **How do I find more information on post-graduation work permits?**

Please refer to the information on IRCC website via [Work in Canada after you graduate: Who can apply - Canada.ca](https://www.canada.ca/en/immigration-refugee-citizenship/services/study-canada/work-after-graduation.html) or meet your International Student Advisors above for guidance after your arrive at your campus.

## **HEALTH INSURANCE**

### **Where can I access my medical health insurance?**

Every international student whose study status is full-time “registered” or “enrolled” (or who have received the “CoR” letter) will be insured by the Morcare, our mandatory International Student Insurance plan.

You will be able to download your international insurance certificate at **the end of the first month** of your first semester via [Northern College \(International Students\) - Morcare](#)

You will be required to pay any medical bills out of pocket before you receive your health insurance certificate. These medical expenses can be claimed for reimbursement through your Morcare account once it is activated. Be sure to keep your receipts.

Insurance coverage begins 30 days before the start of the semester.

**Family Insurance:** You may select the family plan within 30 days of the effective date of your insurance plan. The family plan will not be accepted if the member does not opt in their family within the 30-day period.

**Please note:** The insurance premium is charged each academic year (the previous September 1st to August 31st next year) and is not prorated for Winter and Spring intake students.

## **CONTACT INFORMATION**

### **I need more help. Where do I find information and who should I contact?**

**Normal Business Operations will resume January 2<sup>nd</sup>, 2024. Students can reach the below departments accordingly for help per guidance:**

**Student Services:** Student services helps to enroll and register students for courses, process tuition and fees payments and other student requests. You can reach student services for help if you have questions about your program or course registration and your fee payment.

**Advising Services:** Advisors will support students both in their academic study concerns or other personal concerns.

Our advisors offer the following services:

- Guidance and support for addressing Academic Policies, Rights and Responsibilities, and other documents.
- Crisis support, conflict resolution and mediation.
- Referrals to campus and community services and support navigating programs and services.
- Academic, social and health-related awareness campaigns.
- International student related immigration policies and guidance (International Student Advisor)

**Student Resource Coordinator:** Student Resource Coordinators provide students housing resources, assist students to find temporary or long-term accommodation as well as employment opportunities and local labor marketing access trainings.

Jasdeep Kaur (Timmins Campus)  
Student Resource Coordinator  
studentresources@northern.on.ca  
705-235-3211 Ext. 2319

Vaibhav Chopra (Haileybury Campus & Kirkland Lake Campus)  
Student Resource Coordinator  
src@northern.on.ca  
WhatsApp: +1 705 679 3109