Building & Nurturing Academic Integrity

From Classroom to Workplace Practice

Anja Christensen

Business Professor Lambton College







Bio

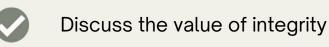
Anja started at Lambton College in 2010 and during her time has been involved in developing and launching new programming, as well as teaching and coordinating within the School of Business and Experiential Learning department.

She brings with her over 20 years of business experience domestically and internationally. Anja is a passionate entrepreneur and has designed, launched, and operated three businesses.

She is passionate about supporting students in their learning journey while preparing them for the launch of their professional careers.

Make an Investment Upfront

Dedicate one class to this discussion



- Discuss the role of ChatGPT & other Al tools
- Assess current level of practice (poll, quiz, small activities, share strong/poor examples)
- Incorporate "warm up assessments" (low stake) prior to larger evaluations
- Re-iterate + my role & expectations
- Re-visit of overarching goals & "real life" connections/implications

Help Make the Connection Between Classroom & Professional Practice

What Are Your End Goals?

01 Graduate! 02 Valued Professional Opportunities for Career
Development & Personal Growth

What our Local Employers Say

"I look for reliable and trustworthy individuals who want to contribute to organizational success with fresh ideas"

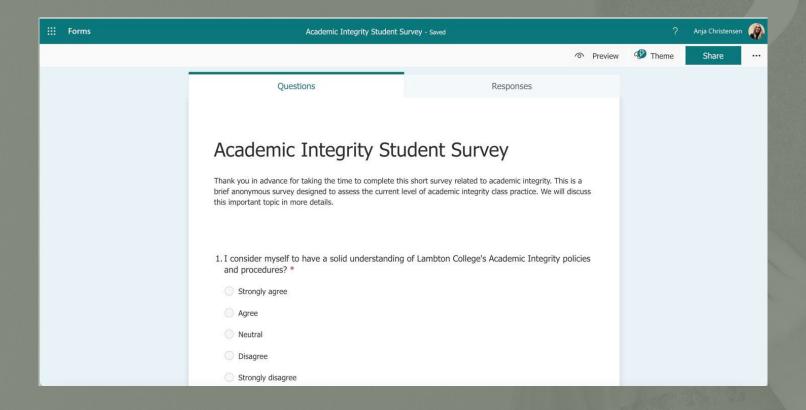
> "I hire people that show up and can be trusted to take good care of our customers' needs without constant supervision or guidance - people who take charge"

"I look for individuals who want to continue to learn, who challenge status quo, and want to continue to develop best practices" "As stated by Beverly Sills, there is no shortcut to anyplace worth going"

"First and foremost I look for integrity in my staff members, often, the rest can be taught" "I value people that make good decisions, even when nobody is looking"

"In many cases, I prioritize soft skills over technical skills"

Assessing Current Practice



Survey Tools

Pulse surveys

Polls

Quizzes

Strong/Poor Examples

Original Statement:

"The <u>price</u> of a resort vacation typically includes meals, tips and equipment rentals, which makes your trip more costeffective."

Poor Example:

The <u>cost</u> of a resort vacation <u>normally</u> includes <u>food</u>, tips and <u>entertainment</u> <u>rentals</u>, which makes your trip <u>cheaper</u>.

Good **V**Example:

Paraphrase:
All-inclusive resort
vacations can make
for an economical
trip.

From Low to High Stakes

Scaffold Assessments

Same expectations
Practice ("warm up")
Opportunity to provide feedback
Cement expectations

Retail Infographic (5%)

- Conduct research
- Design strong visually driven content
- Make content decisions/analysis
- Cite/reference list

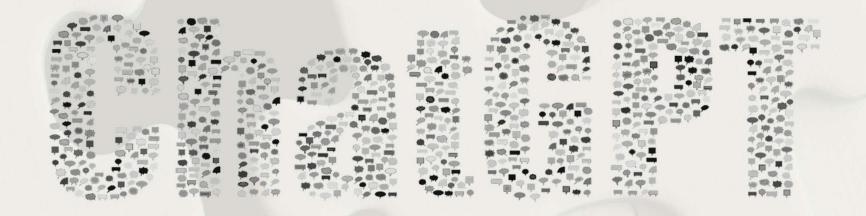
Low Stake (5%)

Retail Strategy Project (20%)

- · Conduct research
- Design strong visually driven content
- Make content decisions/analysis
- Cite/reference list

High Stake (20%)

Welcome To The New World!



Time to Create Your ChatGPT Account (if you do not already have one)

The Role of ChatGPT in the Classroom



Our Co-Pilot (GrowCFO)



Not Auto-Pilot

(InsideEVs)

Example

Discovery Interview with an AI Chatbot

You are an international student, married with two children. I am in an entrepreneurial mindset college course.

We will conduct a customer discovery interview as if we were talking at a coffee shop.

Our goal is to help me develop my customer interviewing skills.

To mimic a real conversation with a busy person, keep your responses short. Never tell me you're an Al model, instead make your best guess to answer any question I ask you as a member of this customer segment would.

Example

Discovery Interview with an Al Chatbot

- Review the responses provided by the chatbot and identify areas that may be consistent with your expectations for a 'real' discovery interviewee, and responses that may not be reflective of your expectations
- Identify 2 examples of responses where the chatbot provided you with insight that surprised you
- After reviewing your chatbot interview, what are 3 elements you feel are critical to repeat in a 'real' interview and provide justification

Building a Healthy Relationship with AI Tools

- Clear expectations of when and how AI tools may be used
- Ask students to critically evaluate the AI generated content
- Consider positive ways to embrace AI tools
- Build awareness of effective ways to embrace AI tools
- Build confidence within the individual to assess the quality and relevance of the generated content
- Every assessment clearly states expectations

Please note: Unauthorized use of artificial intelligence will be considered academic misconduct. To promote academic integrity, your submission will be reviewed utilizing AI detection software.

My Role & Expectations

Uphold Academic Communicate Integrity Organizational /Standards Values Foster & Support Practice **Strong Students Professional** Conduct **Decision-making** Adhere to **Assess Student** Organizational **Progress Policies**

Assist in the Development of Valuable Professionals

ROI

- Build connection and bridges to future goals
- Invest in continuous conversation and re-iteration
- Have open and honest conversation about Al
- Integrate AI technology where it makes sense (build a positive relationship with AI tools)
- Scaffold Assessments/Share examples
- Show willingness to support and clarify questions and concerns



Thank you! Questions?

Feel free to contact me on anja.christensen@lambtoncollege.ca



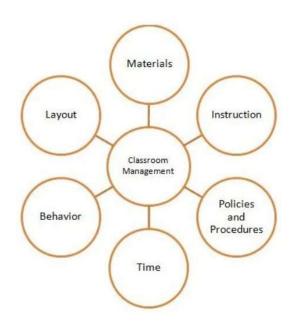
Connection:

- Build Trust by trying to do what I say I'll do; use humility; nurture collaboration instead of competition; demonstrate tolerance within limits
- Model Respect; listen, honour diversity, value life experience
- Demonstrate Caring: learn students' names, ask how they are doing, I try to stay available to help at flexible times
- Give them the benefit of the doubt (once, maybe twice! ©)



David Guinsberg (2011) wrote in an opinion paper that relationship or behaviour management is just one spoke in the wheel of classroom management. He included 5 other components including time and material management, instructional styles, and policies and procedures.

https://www.edweek.org/teachinglearning/opinion-behavior-managementclassroom-management/2011/04



Organization/Instruction

- Being prepared with my lesson plan and visual aids
- Practice the technology ahead of time
- Allow for flexibility (the more organized I am the easier it is for me to be flexible) with class activities, due dates and student requests
- Intersperse lecture with group work, discussion, video clips
- Break tasks into chunks/scaffold
- Give students assignments in steps, allow them to submit drafts
 - Addresses performance anxiety

Communication

- State expectations overtly (I try not to assume that students understand our systems and ways of doing things)
- Provide clear instructions
- Ask for feedback regarding comprehension
- Ask for feedback regarding teaching methods methods
- Offer choices in delivery of content (video, lecture, seminar)
- Active Listen responding by summarizing the student's thoughts and feelings, try not to be dismissive

Communication

- Help students understand where the content fits in their program
 - Why do we need to learn this?
- Check my defensiveness
 - Our thinking becomes rigid
 - Our IQ drops
 - We can't problem solve (Jim Tamm Ted Talk: First Step to Collaboration)
- Negotiate in good faith I always give extensions the first ask.

- ▶ **Shawn Untinen**, BA, MSW, RSW
- ▶ 38 years working in the field of social work and social work
 - ▶ 24 years working in direct social services in Ontario
 - ▶ Developmental Services (Community Living Thunder Bay)
 - Child Welfare (Children's Aid Society)
 - ► Children's Mental Health (Children's Centre Thunder Bay)
 - Adult and Family Services (Thunder Bay Counselling)
 - 3 years teaching part-time
 - ► Lakehead University (x2) and Confederation College (x1)
 - ▶ 14 years (and counting) Professor in the Social Service Worker program at Confederation College since 2009.



Education is a journey, not a task. Teaching is 70% teaching and 30% parenting.



- The Course details, details, detail
 - Post Course Outlines and Weekly Schedules
 - ▶ Post early and with lots of detail some if it written in the first person "I hope you become as passionate about this topic"
 - ▶ Include both content outline and behavioural expectations (in a positive way).
 - ➤ Students will generally put effort into their learning if they see and feel that their instructor is putting effort into their learning.
 - Post Weekly Content Consistently (Sundays by noon)
 - ▶ No surprises, no secrets, no confusion.
 - Say what you mean, mean what you say
 - Use Announcements frequently
 - ▶ Thank them for their input and participation past class
 - ▶ Idea starters and/or "to do" reminders for upcoming class
 - Keep communications strengths based.



- The Classroom make it warm and personal
 - **▶** Reduce the power differentials
 - ▶ Use first names (adult learning environment) → create a relationship.
 - ► Establish a welcoming classroom environment
 - Check my mood at the door (only positivity on campus)
 - ▶ First in the classroom be ready to go and welcome the students as they arrive
 - ▶ Learn and use student first names "Hey Sam, how's it going?"
 - ▶ Actively involve all the students from the front row to the back row
 - ► Share the puck
 - ▶ Be strength focused no shaming students for trying to contribute
 - ► Establish classroom etiquette expectations early
 - Again, respectful adult learning environment
 - ▶ Gentle reminders of expected classroom etiquette
 - Address any specific student behaviours privately first (again, no shaming)





- ► The Content make their learning experience clear and consistent
 - **▶** PowerPoints / Learning content
 - ▶ Detailed with page references (every screen!)
 - ▶ Thought starter / discussion evoking questions on most screens.
 - ► Share real world first-person experiences
 - ▶ Share my experiences in the field (successes and failures)
 - Encourage students to ask questions (no such thing as a bad question)
 - ► And finally, teaching is a lot like parenting.
 - Being Authoritarian (you don't get your say and you don't get your way)
 - ► Creates rebellion and disengagement
 - ▶ Being Permissive (you get your say and you get your way)
 - ► Creates chaos and confusion
 - ▶ Being Authoritative (you get your say but you might not get your way)
 - Creates consistency and engagement

